EDITION 3 • APRIL 2017



working together

PERFECT (JOB) MATCH

Celebrating years of service

Want dedicated, hardworking, long-term staff?

Look no further.

Jerome is just one of the many examples of NOVA-placed workers meeting employer needs every day and, in his case, he's done so for five years!



Graduating from St Marys NOVA Transition at the end of 2011 with plenty of work experience in retail, administration and hospitality, Jerome started work at Doors Plus doing an administration traineeship. Five years later he and his employer couldn't be happier with the arrangement! Jerome works Monday to Friday from 9am to 1pm.

When Jerome first started working his main task was scanning, which he loved, and still does. Now his duties also include doing the ledgers, filing and shredding. During his two years' training at <u>NOVA Transition</u> Jerome helped out with these tasks, as well as photocopying and dealing with petty cash, so it was easy for his Job Coach to identify administration as his job choice.

Couple Jerome's attention to detail with his diligent work ethic, and it's not hard to see why his manager at Doors Plus says he's a valuable member of their team. He's also well presented and polite.

Currently, Jerome chats to his NOVA support worker fortnightly. They talk about work but also social topics. Thus she looked into the possibility of Jerome's trying archery at a local club, which he now enjoys. Not only does this round out Jerome's life, the facts are clear: you're more likely to find and keep a job when you're active in your community in other ways.



A WORD FROM MARTIN

The importance of being grounded in the community

During March it was a privilege to dine with nearly 50 employers, NOVA staff and NOVAplaced employees in both the Sutherland and St George shires. The events reminded me of the important of being grounded in the community.

Community is where things happen. We can affect positive change relatively quickly.

Like with Joshua, a NOVA job seeker, who found work in the laundry of an aged-care facility. Not only did his boss, Mark, welcome him onto the team, he offered a career path for the young lad through increased hours and up-skilling. Joshua took this with both hands and is currently studying a Certificate III in Aged Care so that he can work directly with the clients.

Joshua's life has turned around because he has a job. Work gives him confidence, status and good reason to get up in the morning. Loads of things money can't buy and plenty else that money can buy.

Martin Wren, CEO NOVA Employment martin.wren@novaemployment.com.au

SORTED!



How to establish strong working relationships

Following on from NOVA Campbelltown Outlet Manager Julie Multari's summary last month of the value of strong relationships, here she outlines what she does to establish and maintain them.

'NOVA and the employer are a partnership that works together so understanding their business is key to building a strong relationship. At the start, several employer meetings are held between myself and the prospective partner-employer to ensure that I understand their requirements.

'This is followed by tailored coaching and mentoring with the job seeker on the worksite. It's important for two reasons:

- 1. Sometimes NOVA-placed workers need more guidance initially than other workers to understand their role and particular tasks. We allow time for them to grasp and feel comfortable with this new situation.
- 2. It shows the employer that we are committed to ensuring the employee is well equipped to fulfil the role. We are not going to 'dump and run'. Unfortunately, many other employment services do this, and it doesn't serve either the employer or the employee.

'We encourage regular updates with management about any changes within their company.

'If a concern arises, employers can confidently contact us knowing that we will assist promptly and sincerely. It's in everyone's best interests to make sure the job is well done.



'As a way of saying thank you for choosing NOVA Employment for their employment needs, partner businesses receive invitations to our events,

which are always informative and entertaining. At these events, we interact less formally with our employers, which helps both parties develop the relationship further.



ROLL UP, ROLL UP!

Do you know anyone passionate for making film?

If so, they may be interested in the **2017 Focus on Ability Film Festival**.

To be in the running to win part of the \$140,000 in cash and prizes, all you have to do is shoot a film of up to five minutes that focuses on the ability of people with disability. There are open and schools sections. Entries close **30 June**, so spread the word!



Join us in the corporate suite at ANZ Stadium!

Employers hiring in the month of April go into the draw to win two tickets to the rugby league game on 16 June: South Sydney Rabbitohs vs Gold Coast Titans.

Congratulations to our March winners!

The Le Mac Australia Group, located at Mulgrave NSW who are off to see Arsenal FC vs Sydney FC in July